





EWSI

Your Trusted Partner For Digital Marketing

Top 7 Ways To Increase Cash Flow using Digital Marketing Strategies During & After COVID-19

May 15, 2020



WSI Digital Group





Pam has 20+ experience in digital marketing and B2B sales. She started her career with Verizon on website strategies. She has worked closely with both B2B & B2C companies from start ups to Fortune 1000 clients. Pam now specializes in Lead Gen Website Designs, Digital Roadmaps and Social Media Strategies.



LISA KILREA Managing Partner

Lisa has 20+ years experience in traditional & digital marketing. She was Director of Marketing & Communications for BP North America and specializes in working with manufacturing companies. Her key areas focus are Digital Paid Advertising, ASEO, Strategy Development & Off Line Integration.





WSI is a Google Premier Partner

Google: "The badge recognizes companies we trust to help you succeed on the web

with our products."

REAL EXPERTS WHO ARE TRUSTWORTHY

Premier Partners know Google Ads inside and out, and have passed certification tests in search, display, shopping, mobile, video. PREMIER PARTNERS represent the Top 3% of agencies worldwide.

PROVEN ONGOING RESULTS

Premier Partners have a history of building AdWords campaigns that convert at a high rate, meaning our campaigns are more likely to make money for your business

BETTER ACCESS

Premier Partners often know about changes before other AdWords users. Google grants early access and often invites Premier Partners to be part of beta programs. This means we often has access to tools that our competitors aren't using. Premier Partners also have an inside track to connecting with Google



WSI won 15 2019 WebAwards... Bringing our Total to 100 WMA Awards!



B2B Standard of Excellence Award

Best Real Estate Website Award

Design of Excellence Award

Design Standard of Excellence Award

Environmental Standard of Excellent Award

Restaurant Standard of Excellence Award

Other Standard of Excellence Award

Family Standard of Excellence Award

Automobile Standard of Excellence Award

Consumer Goods Standard of Excellence Award

https://www.serviceideas.com/

https://sthelenarealestate.com/

http://rocastonesmex.com/

https://www.marlenedesignco.com/

http://amazonriversplatform.org/en/

http://grupocastellano.com.mx/

https://www.coachkatanddrmimi.com/

http://thenourishedpalate.com/

https://pneusgordons.ca/

https://www.glassgang.com/





WSI Digital Marketing Services



DISPLAY & REMARKETING



PAY PER CLICK



DIGITAL ROADMAPS/ STRATEGY



CONTENT MARKETING



VIDEO MARKETING



WEB ANALYTICS



WEB DESIGN & DEVELOPMENT



SOCIAL MEDIA MARKETING



SEARCH ENGINE OPTIMIZATION



LANDING PAGE OPTIMIZATION



EMAIL MARKETING



MOBILE MARKETING

Agenda

- > What is a Global Pandemic?
- > What Impact is it having on Businesses Around the US and the Globe?
- > Where Can We Find a Marketing Budget?
- > How Should We Communicate with Customers?
- > Top 7 Digital Marketing Strategies
- ▶ B2B Case Study/Covid-19 Testimonials
- > Q&A

What is a Global Pandemic?

DEFINITION

An epidemic or outbreak of disease that spreads across a large multinational area

Tuberculosis	Plague of Justinian	Black Death	Spanish Influenza	HIV/AIDS
2400 BC – Present	542AD	1340-50s	1918	1981 – Present
Worldwide 100 million deaths	Europe and Asia 30-50 million deaths	Europe and Asia 100-200 million deaths	North and South America 50-100 million deaths	Worldwide 39 million deaths

Airborne viruses can be transmitted rapidly from person to person, spreading exponentially

In our globalized age, travelers often inadvertently help spread them around the region and the world

Various strains of flu are prime candidates for creating pandemics because they are easy to catch

Covid-19 Global Metrics

A Global Pandemic is an epidemic of disease that has spread across a large region, for instance multiple continents or worldwide, affecting a substantial number of people



COVID-19 Dashboard by the Center for Systems Science and Engineering (CSSE) at Johns Hopk...









What Impact is it having on Businesses Around the US and the Globe?

COVID-19 induced economic disruption will disproportionately impact some industry sectors more than others

- Apparel
- Automotive Manufacturers
- Automotive Suppliers
- Consumer Durables
- Gaming
- Beverages
- Chemicals
- Manufacturing
- Media
- Metals & Mining
- Oil & Gas / Oilfield Services
- Construction / Materials
- Defense
- Equipment & Transportation
- Rental
- Pharmaceuticals

- Lodging/Leisure & Tourism (includes Cruise Lines)
- Passenger Airlines
- Retail (Non Food)
- Global Shipping
- Property Developers (China)
- Protein & Agriculture
- Service Companies
- Steel Producers
- Technology Hardware
- Real Estate, REITS
- Food / Food Retail
- Telecoms
- Waste Management

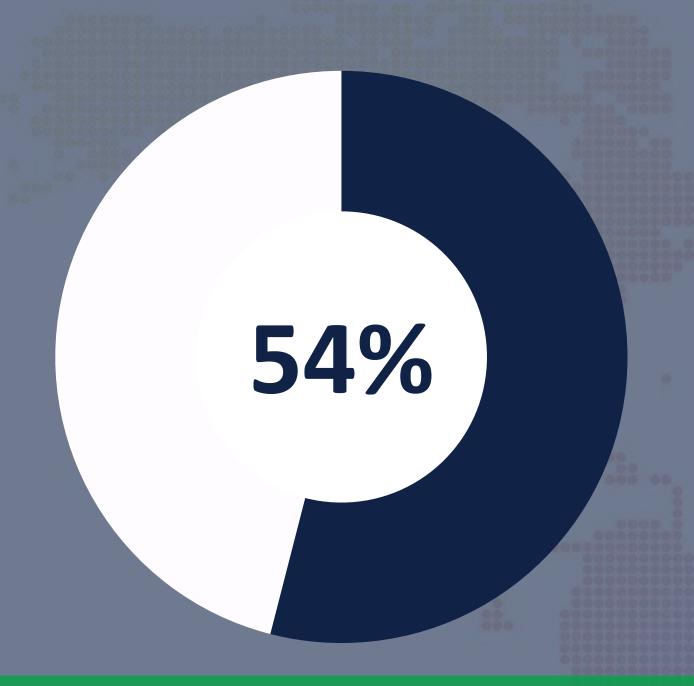
Potential Positive Impact

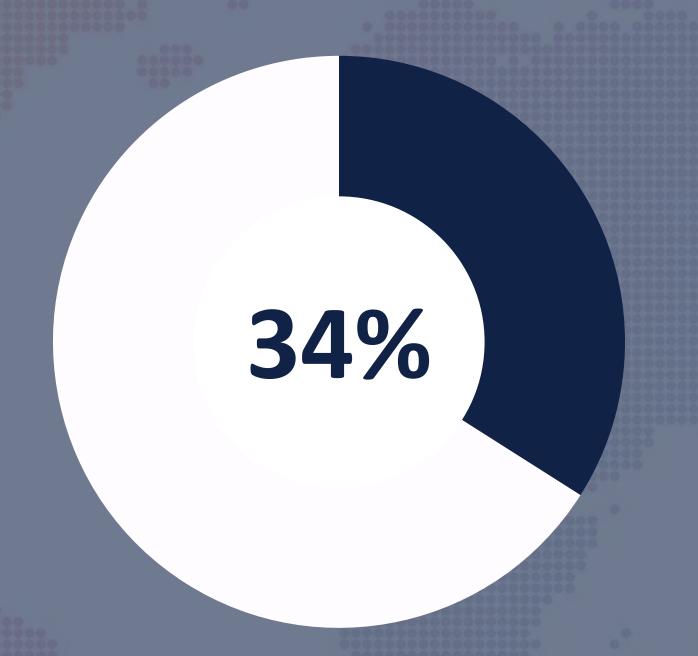
- Internet Service Companies
- Retail (Online)
- Gold Mining

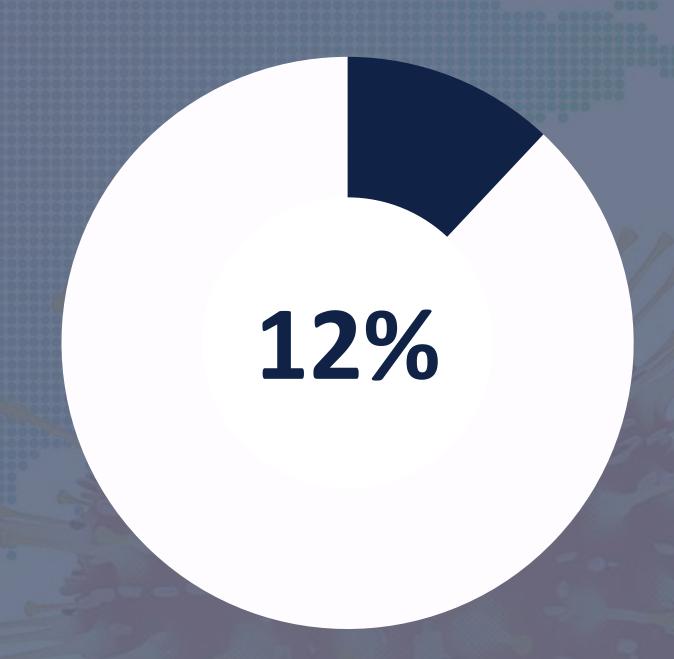
Global COVID-19 Impact

*Source: Moody's Covid 19 Impact

Covid-19 Impact for Businesses Around The Globe







Significant impact to our business operations, causing us great concern

Limited to specific regions or services in our business currently, but we are monitoring closely

An isolated challenge; not greatly impacting our business currently, but we are monitoring the situation for any change

COVID-19: Immediate Manufacturer Impact



Where Are The Marketing Budgets Now?



% choosing as most effective channel



*Source: Forrester Research

Where Should Marketing Budgets Be Moved To?



^{*}Source: https://www.viola-group.com/violanotes/coronavirus-survey-3-marketing/

Online Conferences, Tradeshows & Webinars Are Here To Stay



Where Can We Find Marketing Budget?

Conferences/Tradeshows

Most conferences are being re-scheduled or postponed Re-engineer conferences to virtual events

Networking Events

Use budgeted money towards social media/online networking

Furloughed Employees

Re-Allocation of overhead expenses from decreased volume of active employees

Ways to Communicate With Customers or Prospects

Website



Use Blogs to
Shows How You
Are Helping

Put Covid-19
Updates On
Your Website

Email Marketing



Send out
company
changes, new
hours,
promotions,
notices
(i.e. waiving late
fees, etc.)

Social Media



Communicate
Covid-19
announcements
relating to supply
chain issues or
other business as
usual posts

Online Streaming



Use Go To
Meeting, Zoom,
etc. for customer
or company
meetings

Chat



LIVE Chat or Chat
Bots (can be a
great lead
magnet)

(18

Top 7 Digital Marketing Strategies To Generate Leads & Increase Cash Flow



Your Company Website: Increase Traffic/Convert Users

Make It A Lead Gen Machine!



Trust
BuildersReviews/
Testimonials

Clean, simple design

Large, striking imagery

Opportunities
To Learn
More

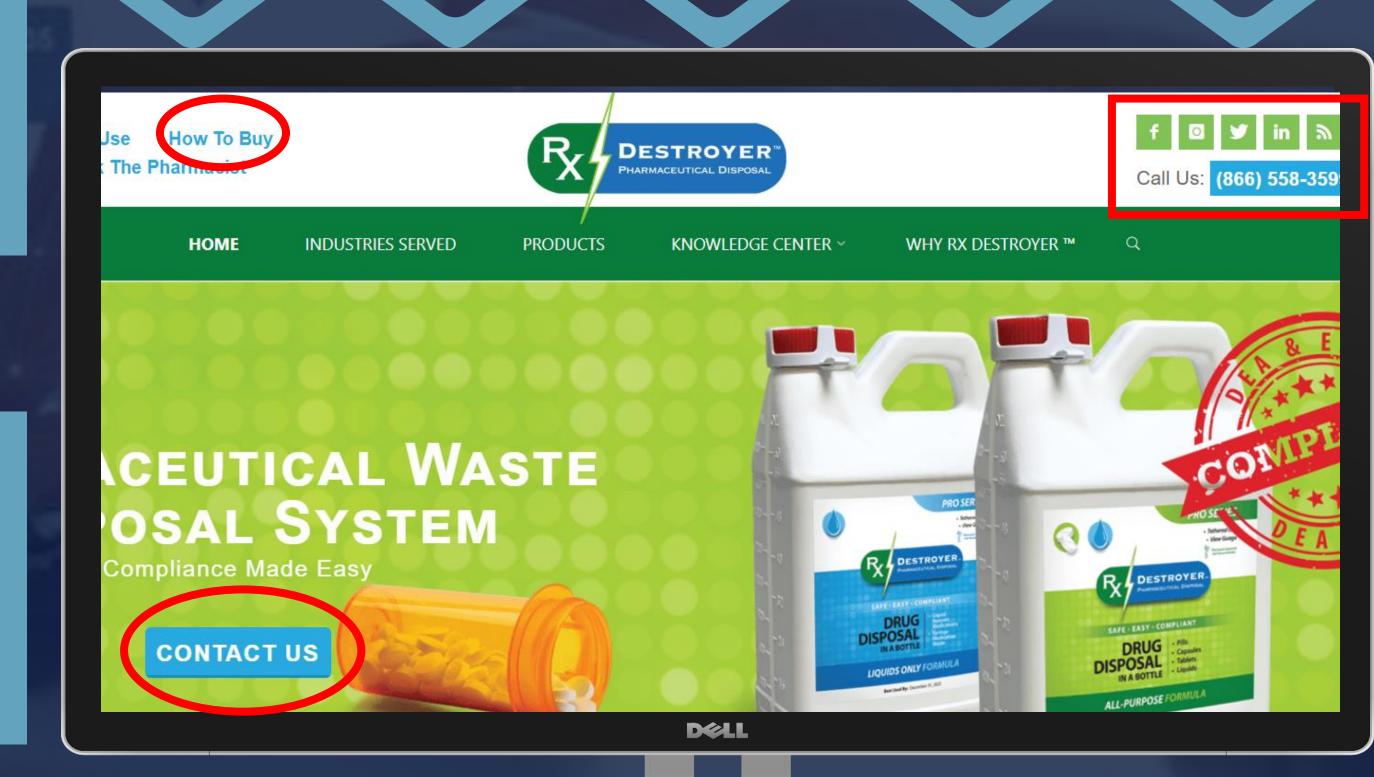
Simple navigation

CTA's (Call To Action)-At Least 3

Phone # (click to call), email, quote button, schedule a mtg, download an info. sheet, fill out a form, etc.

Source of Income/Lead Magnet

- If not selling online, showcase a catalog of your products or best selling services/ products
- · Use it for Prospecting, Quotes & Fulfillment





Who, What, Why & When?

Site geared towards your target market, contact Info. on top right

Google Analytics (GA)-Who is On Your Website (analytics.google.com)

Key Words

(https://www.answerthepublic.com/) & Links to Relevant & Industry Specific Articles

Minimum of 3 CTAs (Calls to Actions)

Are Images/Pictures Compressed? Should be under 1MB. (https://tinypng.com/)

Capture Emails

Google Search Console (GSC)-Visibility & Impressions (where your site is showing up in search rankings)

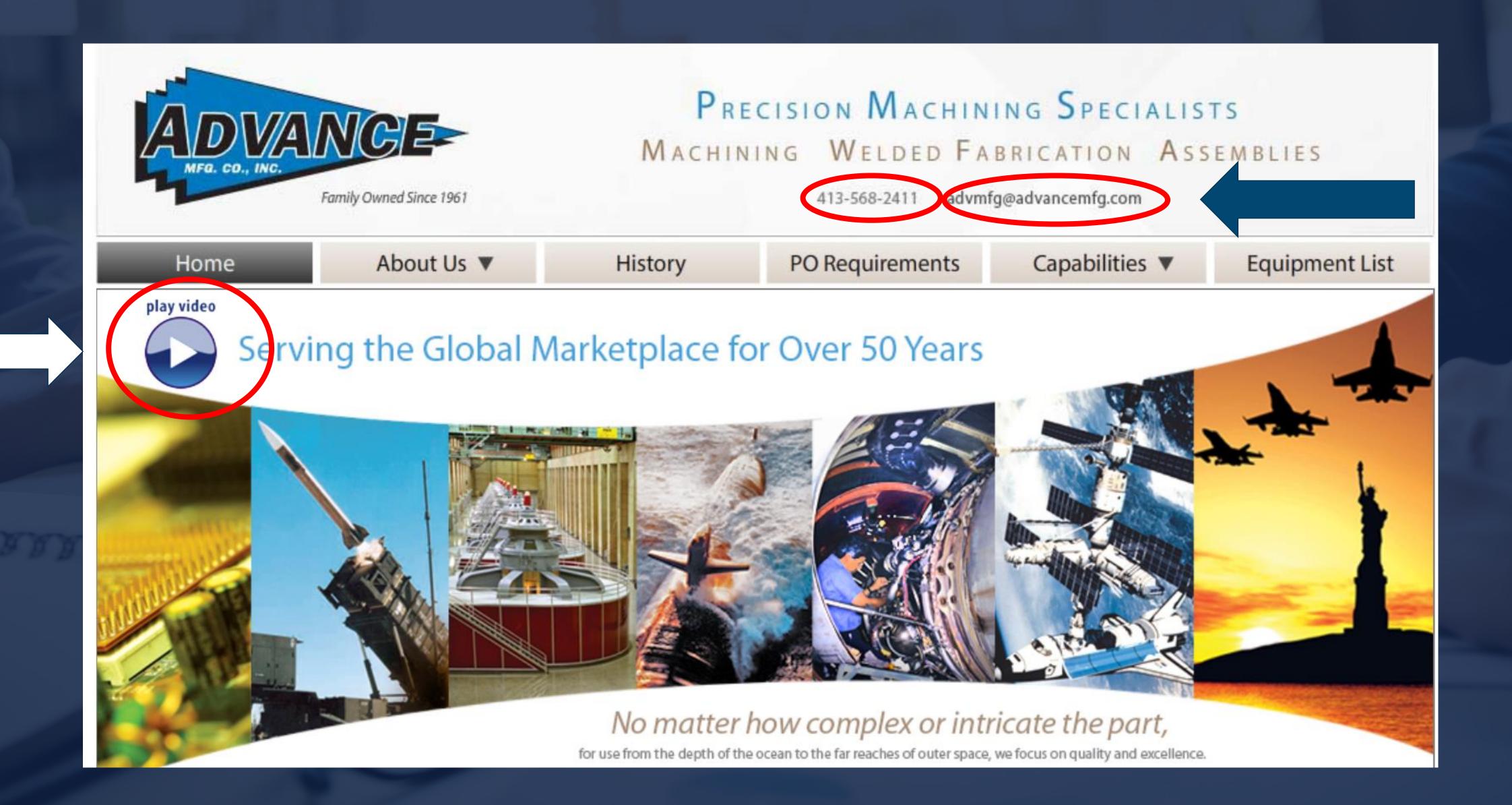
Site Map & SSL Certificate

Mobile Friendly/Quick to Load (https://www.thinkwithgoogle.com/feature/

testmysite

Fresh Content Every Month (Blog, News, etc.)

Example: ADVANCE MANUFACTURING



Improve Conversion Rate = Increased Leads & Sales



Without increasing your conversion rate, you need 36,000 visitors to get the same 360 Customers

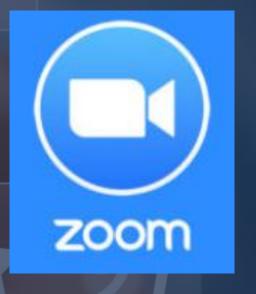






Webinars provide companies an opportunity to target and educate specific audience on the benefits and advantages of their products/service offerings





Speak About A Key Topic Directly to Your Target Audience!



- Webinars present you as an industry expert and leader in a field
- Incorporate webinar registrations are a source of net new leads in your overall marketing strategy as well as customer retention
- Pivot budgets from offline channels (trade shows, industry meet-ups) to maximize lead generation efforts
- Overall ROI for webinars is incredible (compared to the alternatives like trade shows)
- For your audience, a webinar is convenient, because it provides all the benefits of face-to-face contact without having to leave home or office

Webinars enable communication in realtime, so users can ask questions right away

As webinars are less monotonous and engage both sight and hearing, they are easier to follow, even if a user isn't extremely focused

With a webinar, you can easily spot active users and identify promising leads



Post About Company
Updates, Sales or
News!





Harness the power of social media platforms like LinkedIn for prospecting and thought leadership initiatives

- Increase brand awareness & loyalty
- Customer relationship building
- Gain target audience insights
- Encourage Employee Engagement
- Have a identifiable brand voice
- Offer support as needed based on prospect/customer interaction
- Encourage interaction with followers
- Become a part of related communities
- Connect with influencers

Who is your target audience and what social platforms will you use?





What type of content will you be publishing and what are your goals?

Which social media metrics will you be using to measure your efforts and how are your competitors using social media?



Social Media Ideas



Get Social! Encourage prospects and customers to check out your Social Media Pages

- •Link your LinkedIn, Facebook, Twitter, Instagram accounts to your website to promote new social content and encourage engagement.
- Posts featuring workers at their job
- Take photos at company events
- Videos showcasing company culture
- Show followers the behind-the-scenes of your business



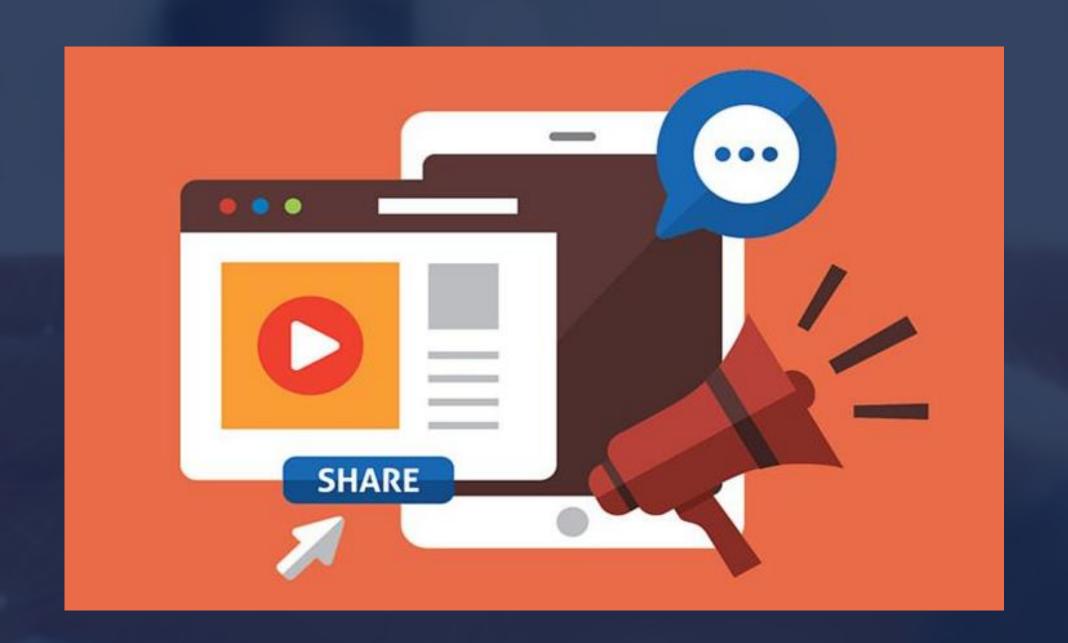
Video Marketing Ideas



According to Google, 72% of B2B buyers and researchers are watching videos to help them make their buying decisions.

What kinds of videos?

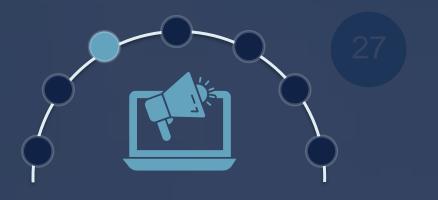
- CEO interviews
- Product demos
- -"Behind the scenes" glimpses of events
- Company tours/Tour of factory
- Life in the office
- How products are made, etc.

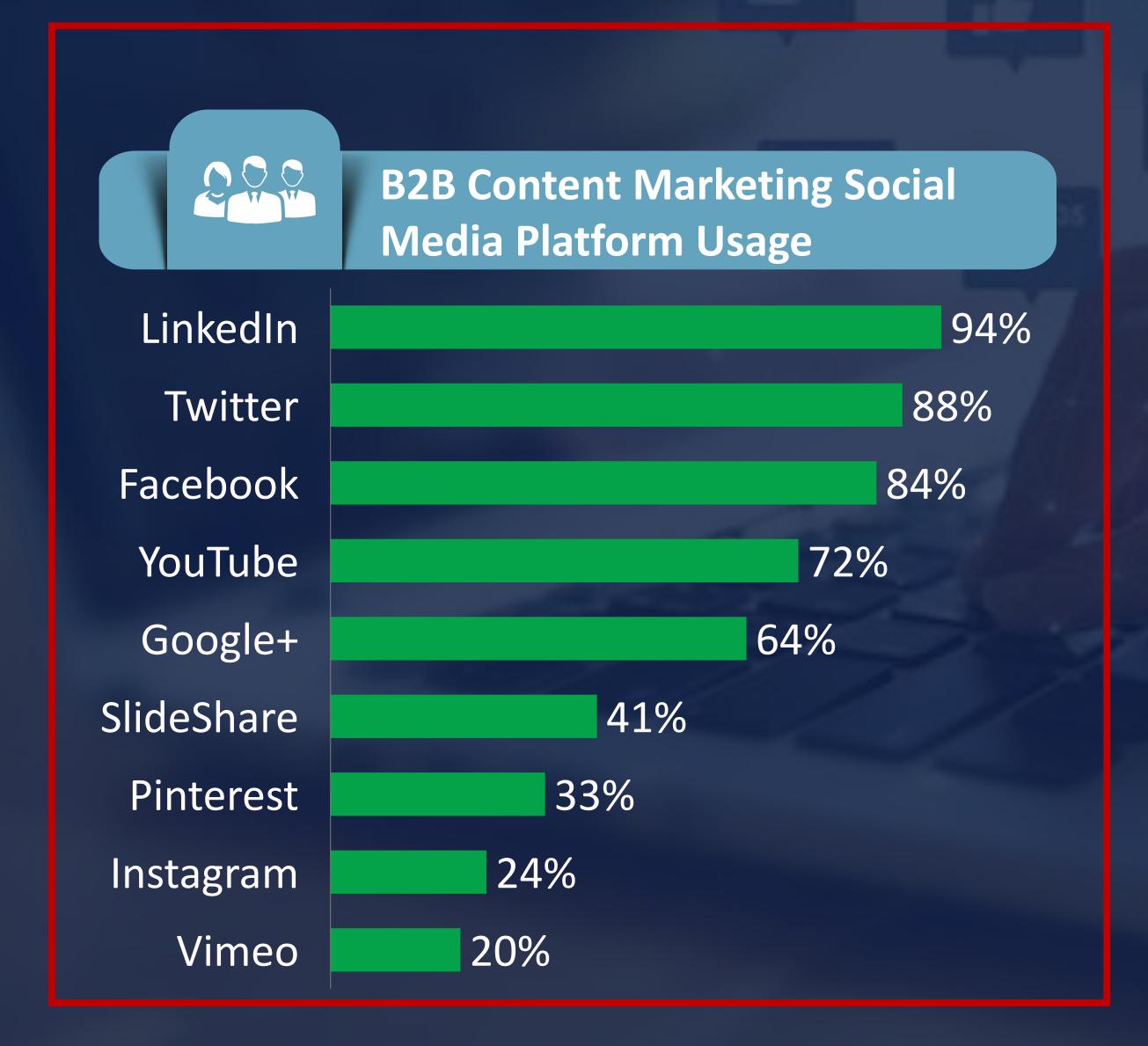


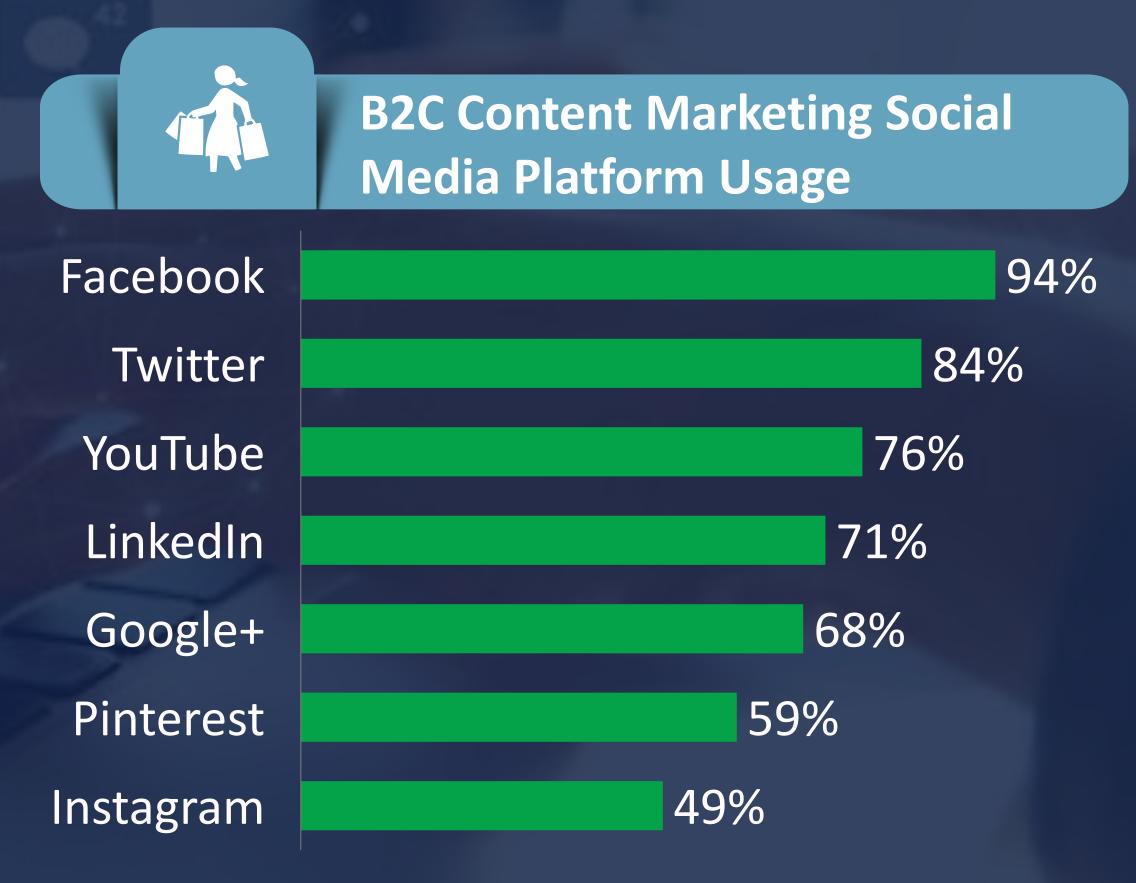


Post on YouTube, Vimeo or live broadcast on Facebook, IG or LinkedIn.

B2B and B2C top social media platforms







Acquiring Leads Through LinkedIn





-LinkedIn

93% OF B2B MARKETERS CONSIDER LINKEDIN TO BE THE MOST EFFECTIVE SITE ELEAD GENERATION

-LinkedIn

MORE LEADS
FOR B2B COMPANIES
THAN FACEBOOK,
TWITTER, OR BLOGGING
INDIVIDUALLY

-Inside View



INKEDIN IS
RESPONSIBLE FOR
64% OF ALL
OF ALL
FROM SOCIAL MEDIA CHANNELS

TO CORPORATE WEBSITES

-Econsultancy

TINKEDIN MEMBERS REPORT THEY ARE

MORE LIKELY TO BUY FROM
A COMPANY THEY ENGAGE WITH

ON LINKEDIN

-LinkedIn

80% INKEDIN
MEMBERS WANT TO
CONNECT WITH COMPANIES
TO ENHANCE THEIR
DECISION MAKING

-LinkedIn

Top 5 Ways To Use LinkedIn for Lead Gen

Use an image that gets1 attention or createsinterest



The most important part of your company description is the first two-ish lines, because that's all that LinkedIn displays

Dedicated pages that allow companies to highlight different aspects of their business and build relationships with the right community Create a Clear &
Compelling Pitch in Your 02
Company Description

O3 LinkedIn-Make Recent Updates Clickable



Create a LinkedIn
Showcase Page

04

05 Join LinkedIn Groups

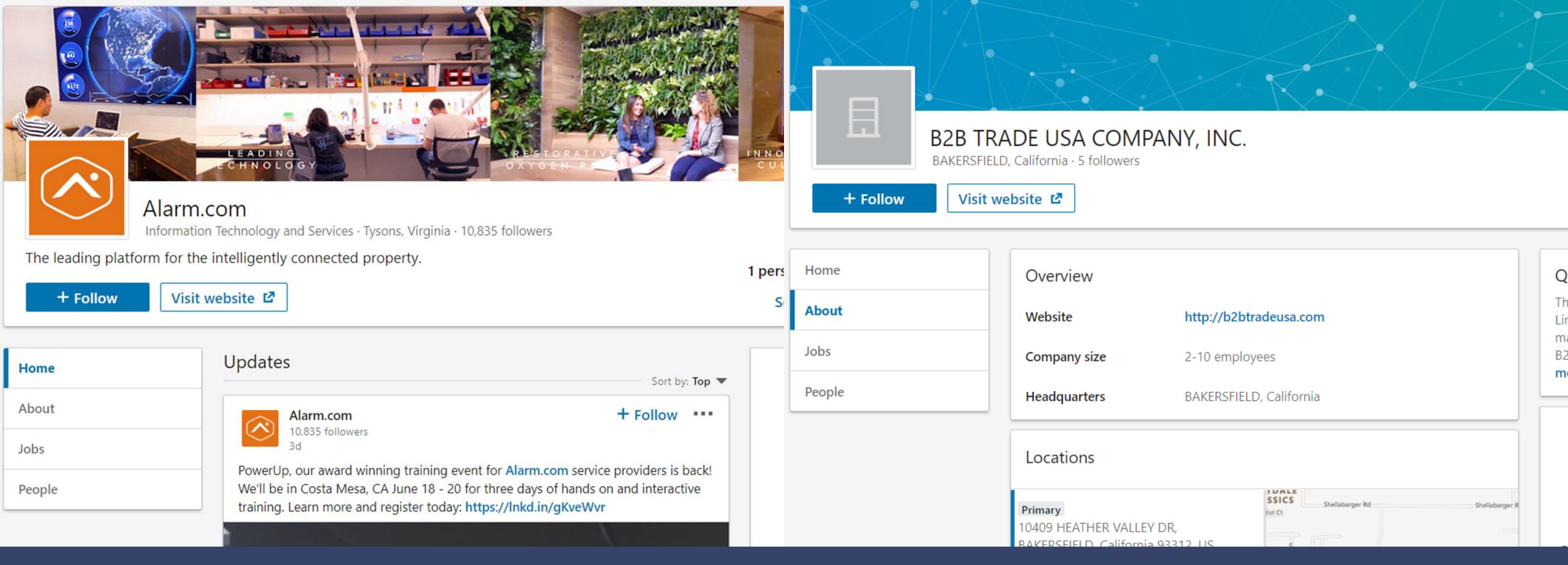


Structure your company page in such a way that it leads up a customer or prospect clicking through to your website

- Post a company

 announcement or quote
 yourself in a branded image
- Talk about client case study
- Reveal a new partnership
- Show a company or charity outing
- An article of interest in your industry

In many cases small-medium business owners are the best advocates for their business. You can speak directly to your LinkedIn prospects/customers/ business partners through LinkedIn Industry Groups



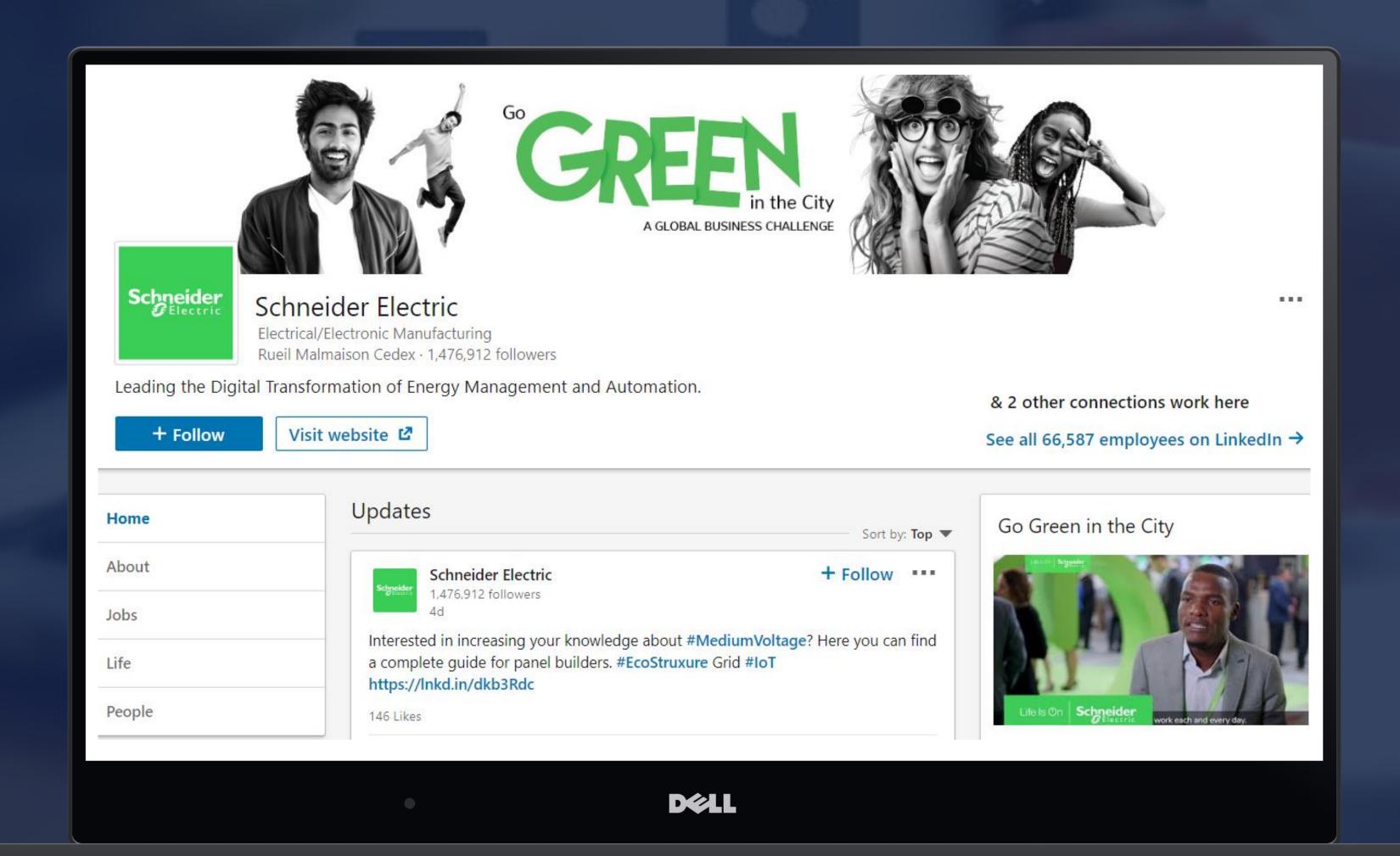
Comparison:

A good LinkedIn page (left) vs. bad LinkedIn page (right)





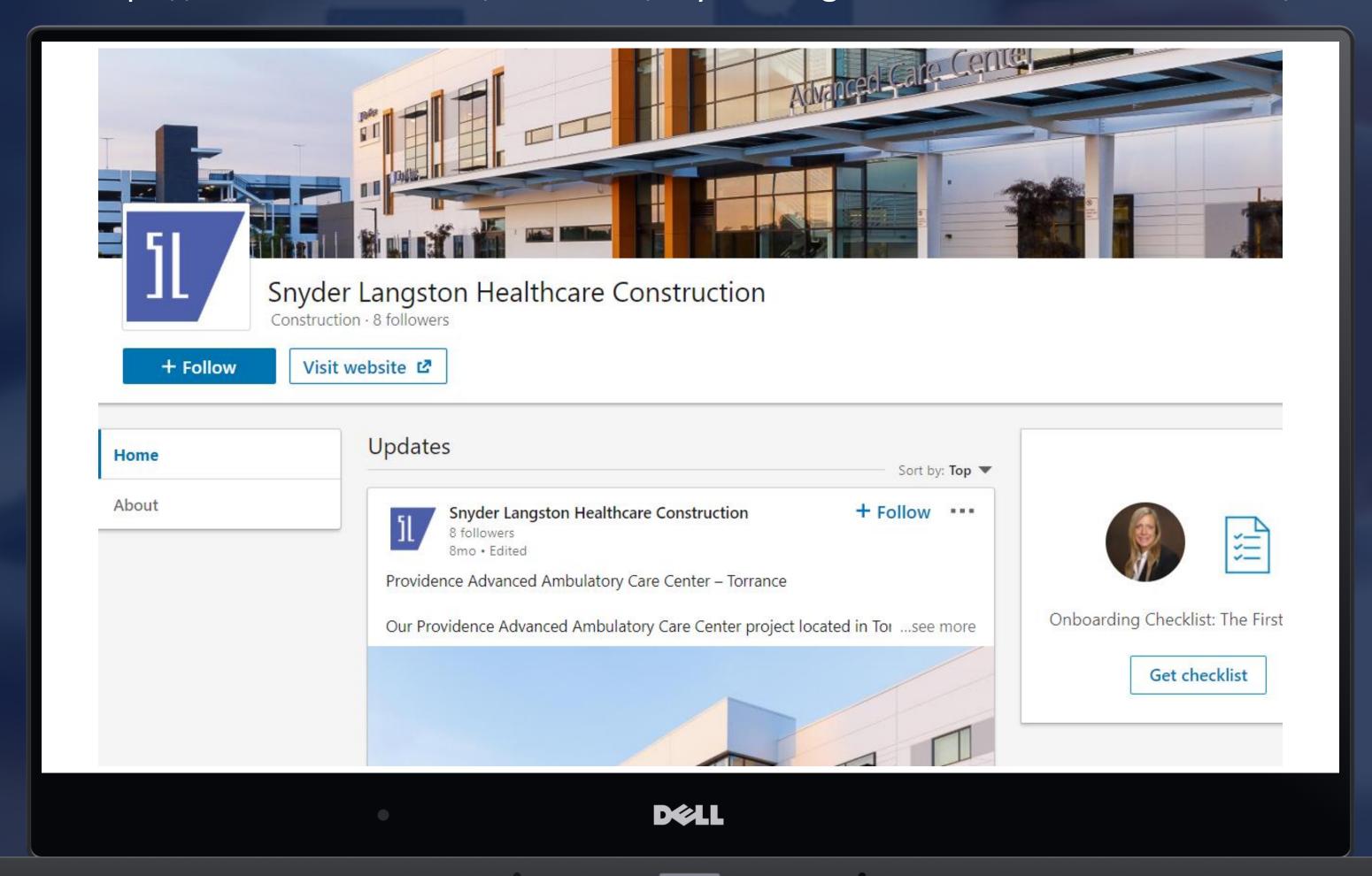
#2 Out of Top 10 LinkedIn Pages



Example of a Showcase Page: Promoting a Specific Product or Service on LinkedIn



https://www.linkedin.com/showcase/snyder-langston-healthcare-construction/



Communicate Your
Message Directly to
Customers or
Prospects!





Many B2B manufacturing companies either ignore email marketing altogether or rely on one-off blasts. In a post COVID world with travel and face to face interactions impacted, email marketing is one of the most important tools to leverage

- Focus on list segmentation based on target markets
- Personalization of messaging can have a huge impact on conversions
- · Create Measurable Email Marketing Goals
- Experiment with email sending dates and times (customize it to your audience profile)

?

Are you using an email marketing platform?

Do your current engagement and conversion rates align with industry standards

Do you have a marketing automation strategy in place?

Are you utilizing email marketing to address all aspects of the customer journey

Is your list segmented based on personas?

Are you A/B testing email copy/creatives?

Email Marketing Platforms













HubSpot

5. Content Marketing

Use A Case Study or Blog Geared Towards Your Target Persona!





Content marketing is an approach whereby businesses use content blogs, eBooks, case studies, market research, videos, podcasts and other content assets to attract, engage and convert website visitors

- With 65% of the population claiming to be visual learners, brief and engaging content is what buyers will be looking for
- Videos, which are easy to share, are a great way to incorporate your brand's story through an engaging set of visuals
- Visuals (particularly videos) are the key to marketing success in today's world. In fact, 25% of Instagram's advertisements are now in video format.

Who are you creating content for and what are the problems you are trying to solve?

What makes your content unique and what keywords do you want to be found for?

What channels will you use for promotion and what are your main KPIs?

Content is the fuel to any digital strategy





The more good, quality, relevant content you have, the better

- Social
- SEO
- Paid
- Email Marketing
- Video Marketing or
- Marketing Automation

Needs to be buyer persona focused and solve a problem or need

- Don't skimp on length or research on the topic
- · Optimize for relevant keywords that the persona may be searching
- Repurpose content for other channels
 - One whitepaper can become 6 blogs. 6 blogs can become 12 social media posts

Get on the 1st Page of Google!





SEO is about optimizing your website to rank higher on search engines

- Find what people are searching for via a proper keyword research
- · Develop high-quality, relevant content to target these keywords according to the searcher's user intent
- Optimize the technical and non-technical aspects on your site, with the goal of providing the best experience for the user and keep them as long as possible
- Promote your content and get more backlinks in the process. Remember that the quality of your backlinks is more important than quantity



Check keywords you already rank for (if any), and focus on them if they are valuable



Create a content that is significantly better than your competitors' (the top-ranking pages)



Check your competitors' keywords. If you can beat them with better content, do so. Also, check keywords of publications in your niche



Focus on Technical Aspects of the site



Relevance is more important than search volume in the B2B environment



How many relevant sites are linking back to yours. Is your site added in major industry relevant directories?

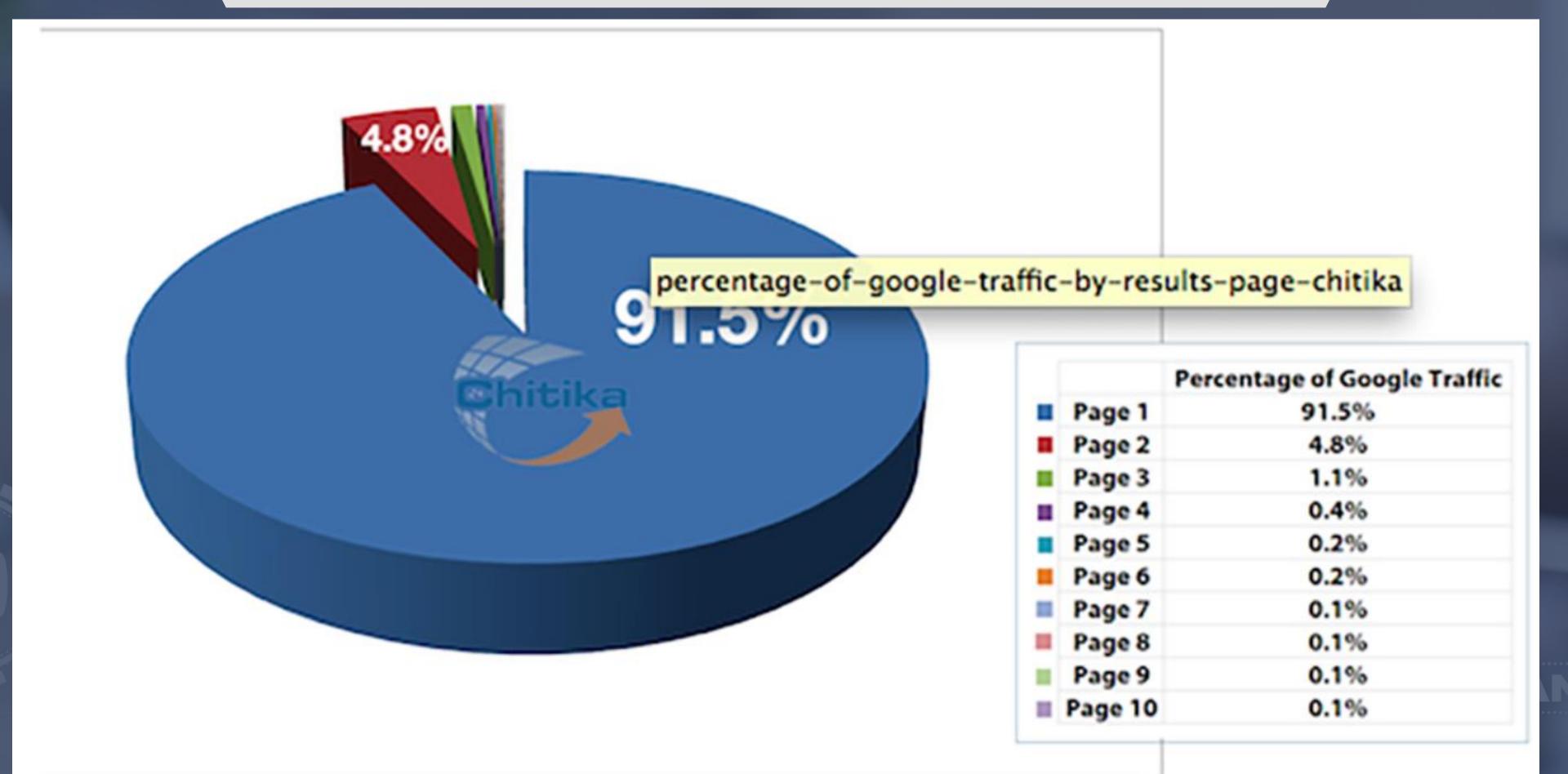
Page 1 visibility is critical

SEARCH ENGINE





Page 1 rankings receive 91.5% of the search traffic and page 2 only receives 4.8% of that traffic!!









With over 94% of B2B customers taking time to research before they purchase, it becomes imperative that manufacturers take advantage of the incredible increases in both sales and ROI that online search advertising can provide.

Get Leads Quickly!

Digital Ads Include:

- Paid Search (Google/Bing)
- Programmatic Advertising (DV360, Rubicon, FB Exchange)
- Paid Social Media (LinkedIn, FB, Twitter)
- Display Advertising (Media Buys, Google)
- Account Based Marketing
- Video Advertising
- Industry Specific Websites

Are your campaigns segregated by product type?

Bid Optimization strategies in place?

Are you tracking your competitor's ads, keywords, landing pages, CTA?

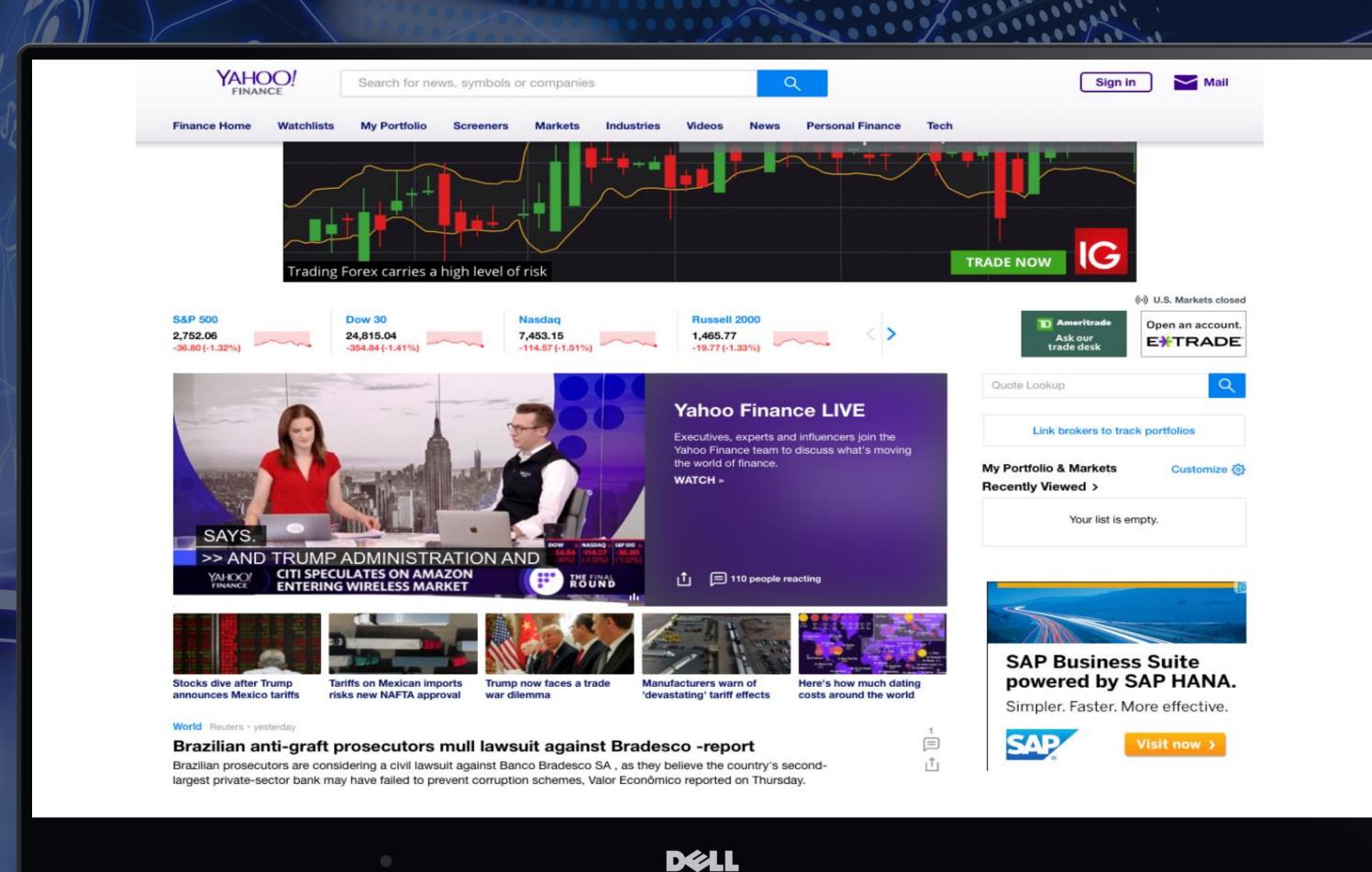
Are you utilizing tactics like day parting?

Incorporating dynamic search ads/responsive ads in your campaigns?

Leads funnelling directly into your CRM/marketing automation tool?

Sample B2B Display Ad





Sample Google Shopping



TURFTIDE 4Chlorosys 1 Gallon

\$50.00

Say Hello Nature



Noble Chemical 5 Gallon / 640 oz. Super Break Alkaline...

\$143.99

WebstaurantStore.com



Pro Grow 19-4-10 Fertilizer 50#

Bag

\$43.98

Solutions Pest & Lawn

Free shipping

See industrial water treatm...



Everpure EV9328-06 High Flow... \$739.00 WebstaurantStor...





3M Water
Filtration...
\$383.99
WebstaurantStor..



Sponsored 1

300 GPD Commercial... \$1,199.99 Express Water Free shipping



Elkay EZH20 LZS8WSLP Nex... \$1,029.00 Global Industrial



PIG Pour Through Oily... \$355.00 New Pig Special offer



4000 GPD Commercial... \$3,999.99 Express Water Free shipping



Pelican Ultra-Violet UV Water... \$672.35

Pelican Water



Size #2 Duplex (30" Basket), 4"... \$5,550.00 The Cary Comp...



Pelican PC600 Whole House... \$727.60 Pelican Water

IP Targeting to Businesses



A manufacturer wants to target ads to printing industry decision-makers around the country

2

Manufacturer formulates hundreds of target companies to approach, or existing customers to up-sell

Result: Align sales and marketing by targeting only employees of potential or current customers

4

Show ads targeting the IP addresses for all companies on manufacturer's list (for 90 days)

Temperature Targeting



Take real-time weather data for every location on the planet and target ads accordingly Air conditioner ads during a heat-wave in Australia. Food delivery ads for cold nights in NYC

What is more relevant to a person than their environment? Target users when the temperature rises or falls within a predetermined band to connect with audiences more likely to convert

For campaigns that offer cold- or warm- weather specific products such as outer wear or ice cream, this targeting strategy is a must have!

- · Capitalize on campaign insights:
 - Confirm expected results
 - Understand unexpected user behavior
 - Gain deep insights into conversion patterns of users



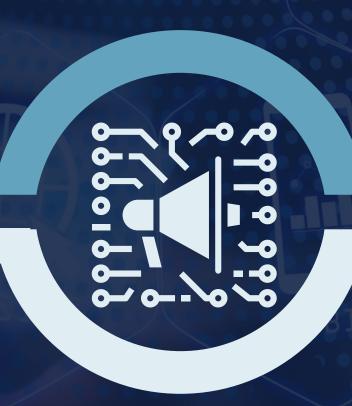
Maximize the opportunity to sell temperature-specific products during expected *and* unexpected spikes in temperature.

Reshaping Marketing: Pre vs. Post COVID-19



Outbound Marketing

- Telemarketing
- Direct Mail
- TV/Radio Advertising
- Trade Shows
- Rented/Purchased Email Blasts
- Print/Brand Advertising
- Outbound/Push
- Interrupting



Digital Marketing

- Content Marketing
- Search Engine Optimization
- YouTube/Video Marketing
- Social Business Networking
- Permission-Based Emails
- Search Engine Marketing
- Inbound/Pull
- Accommodating

Case Study

SEO/PPC for Structural Panels Inc.

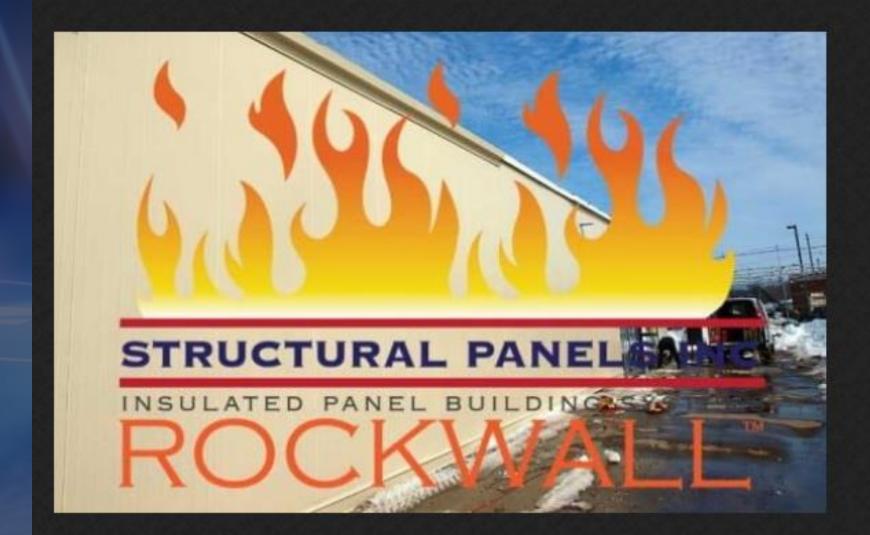
https://structuralpanels.ca/



Our Products

We offer a complete line of structural insulated panel products including Rockwall™, Isowall® & Accessories

View Our Complete Product Line >



Rockwall™ - Fire Rated Wall Panels

Rockwall™ Our structural insulated fire rated



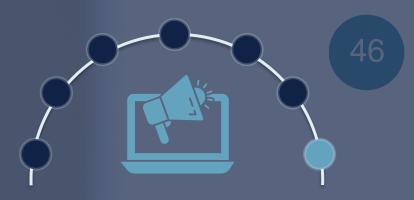
Isowall® - Insulated Wall Panels

Isowall® Our insulated wall panels consist of a



Accessories

We can provide a full re

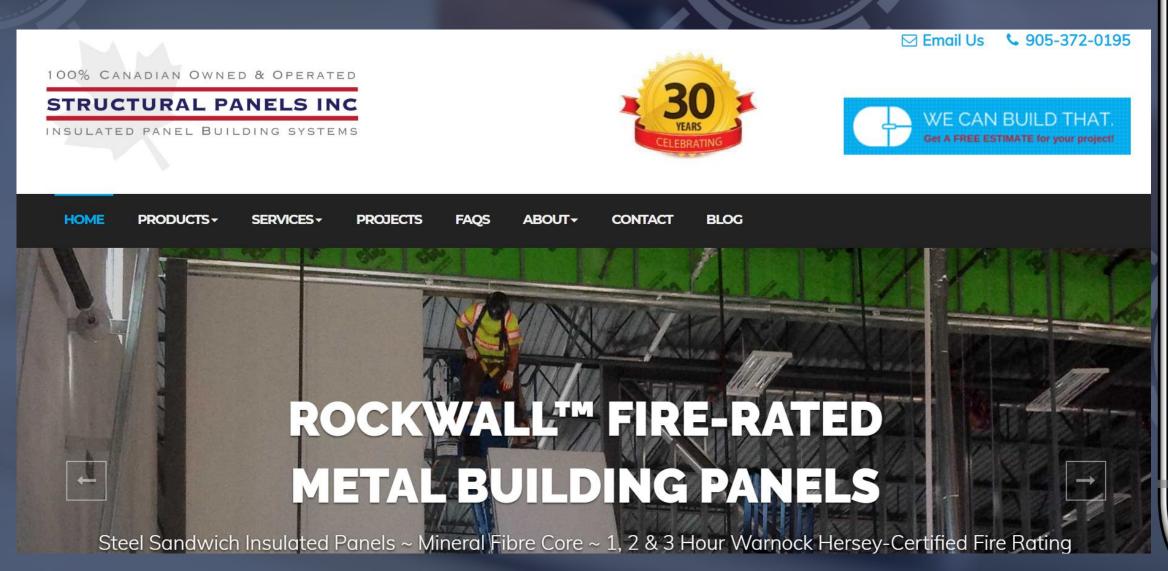


Problem

Shift from a more traditional marketing model and begin to use the internet to deliver more and better quality leads at a lower cost per lead. They were not being found in Google searches and needed help.

Solution

Leveraging Search Engine
Optimization (SEO) and online paid
advertising allowed SCI to experiment
with digital marketing and compare
the costs to traditional marketing
methodology.





PPC/SEO for Structural Panels, Inc.





218% increase in website traffic



216% increase in phone and web form conversions



4x increase in gross sales numbers



Large increase in bonuses given to staff



Large increase in **donations** given to local community, including construction of the new local food bank facility



Return On Marketing Investment (ROMI) of 3,882% - Security and peace-of-mind for entire team, from C-Suite to production line team

Testimonial

"...I can't even find the words...I sit and look at our accounting data and I'm like 'who even are we?' I mean I don't wanna jinx it, but wow. We're busy all of the time. Even when we're not that busy, we're somehow still busy.

We've given out [large bonuses] to each person on the plant staff via two quarterly company performance bonuses, and our August schedule is almost fully booked solid! Don't tell anyone though- we'll always take more orders... Another fun fact? Yesterday we just crested our sales target FOR THE YEAR with two bigger orders we brought into pending..."



B2B Testimonials From Real Clients





These customers have been able to not only stay afloat but prosper during Covid-19.

- 1. <u>B2B Industrial Supply Company</u> told WSI is 'keeping my doors open'. Amazon is kicking butt! Good month in March even with Covid-19
- 2. A <u>Event Production Company</u> furloughed the majority of their staff dedicated to live events but has kept WSI as they get viable leads from the website for virtual streaming and future live events in 2021
- 3. Commercial Lighting Manufacturer's organic traffic is up 300+% March 2019 vs. March 2020
- 4. <u>Coupler Manufacturer</u>'s April leads (calls and forms) are holding steady. In fact, getting more leads through live chat which was implemented in March. Resulted in a foot in the door with a 'high priority targeted company' that had visited the website 35+ times

Closing Questions

Is your company website a lead generation tool, and if so, how many leads/month does it generate and how many convert to paying customers?

1

Is my targeted buyer audience searching terms/keywords relating to what my business does?

2

Do I have a clearly defined, long term digital strategy designed to increase sales, generate leads & achieve my company goals?

3







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Email or Call us for FREE WEBSITE REVIEW and/or SEO ANALYSIS OF YOUR SITE

